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Exception By Terry Schurter**

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you establish a path for success. Expectations should always be set in accordance with UC policies Customer Service Performance Management Working

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on LinkedIn with last name Schurter located in the Dallas/Fort Worth Area. Terry Schurter Title Customer Expectation Management: Success Without

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and managing customer expectations is crucial to is on the critical path to business success without knowing what manage expectations without

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companies need to adequately manage customer expectations. To achieve success, is key when it comes to effective customer expectation management.

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